1. Think about how you use water inside your home. How often do you do the following? Select one answer choice per question.

<table>
<thead>
<tr>
<th>Action</th>
<th>Never</th>
<th>Rarely</th>
<th>Usually</th>
<th>Always</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Run only full loads of dishes in dishwasher</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Turn off the tap while handwashing dishes</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Filter tap/faucet water using a pitcher or filter</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Limit showers to less than ten minutes</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Turn off the tap while brushing teeth</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. What is your primary source of drinking water at home? Select one. 
- Tap water (i.e., from a faucet)
- Bottled water
- Other – explain below:

3. Identify all of the ways in which you typically dispose of household hazardous waste such as oil, paint, and batteries. Check all that apply.
- My trash can
- Pour down sink or shower drain
- Pour into street drain or ditch
- Take to a household hazardous waste facility
- Bring to a landfill
- Other – explain below:

4. Who helps maintain your lawn or yard (if you have one)? Check all that apply.
- Me
- Someone in my household
- A friend or neighbor
- A landscaper employed by me or my household
- My landlord
- My homeowner’s association
- I do not have a lawn or yard (If you do not have a lawn or yard, skip question 5 and turn the page)

5. When maintaining your lawn or yard, how often do you (or the person responsible for lawn/yard maintenance) do the following? Select one answer per statement.

<table>
<thead>
<tr>
<th>Action</th>
<th>Never</th>
<th>Rarely</th>
<th>Usually</th>
<th>Always</th>
<th>Other</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water lawn between 10am-6pm</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Water lawn 2+ times per week</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Use fertilizer or pesticide on lawn</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

- Don’t Know
6. Identify whether you agree or disagree with the following statements. *Select one answer per statement.*

<table>
<thead>
<tr>
<th>Statement</th>
<th>Disagree</th>
<th>No Opinion</th>
<th>Agree</th>
</tr>
</thead>
<tbody>
<tr>
<td>The price of my water bill is too high</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The government is doing enough to protect my drinking water</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>The government is doing enough to protect rivers, lakes, and streams</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>There is too much regulation when it comes to local water issues</td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Clean drinking water is a fundamental human right</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Shelby County will have enough clean water to meet all needs for the next 25 years</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

7. Rate your level of concern, if any, about each topic. *Select one choice per topic.*

<table>
<thead>
<tr>
<th>Topic</th>
<th>Not concerned</th>
<th>Somewhat concerned</th>
<th>Very concerned</th>
</tr>
</thead>
<tbody>
<tr>
<td>The quality of water I receive at home</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Water quality in Shelby County rivers, lakes, and streams</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Amount of water available for Shelby County’s residents</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Amount of water available for Shelby County’s farms and ranches</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Condition of water infrastructure such as pipes and treatment plants</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Contamination of my drinking water</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Affordability of my water bill</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

8. In the boxes below, please write what you think are the top three threats to the quality of Shelby County’s drinking water.

1. 

2. 

3. 

9. Hypothetically, would you be willing to pay an additional «willingness»/month in your water bill, rent, or homeowner’s association payment to help address your concerns about local water? *Select one.*

- Yes
- No, «willingness» is too much
- No, I do not have any concerns
In this section, we want to know what residents like you know about your water supply. For each question, select the first answer that comes to your mind. If you don’t know the answer, select “I am not sure.” Please do not look up answers.

10. Where does Shelby County get most of its drinking water?
- Mississippi River
- Tennessee River
- Memphis aquifer
- Wolf River
- I am not sure

11. Most towns and cities have storm sewers that prevent flooding by draining rainwater from streets and parking lots. In Shelby County, where does water entering storm sewers go?
- Wastewater treatment plants
- Lakes, rivers, and wetlands
- Into groundwater
- I am not sure

12. Which of the following best describes the direct source of Shelby County’s drinking water?
- Surface water
- Groundwater
- Rainwater
- Water transported by canals and trucks
- I am not sure

13. Of the following, who uses the most water in Shelby County?
- Households
- Factories/industry
- Farms and ranches
- Power generation
- I am not sure

14. A layer of sediment containing groundwater is called:
- A levee
- A subterranean river
- A water table
- An aquifer
- I am not sure

15. What is your age?
- [ ] years old
- [ ] Prefer not to say

16. How long have you lived in Shelby County?
- [ ] years
- [ ] Prefer not to say

17. Including yourself, how many people live in your home?
- [ ] people
- [ ] Prefer not to say

18. Are you interested in receiving information about water issues in Shelby County? Select one.
- [ ] Yes
- [ ] No

19. Do you use any of the following forms of social media? Select one answer per row.
- Facebook [ ] Yes [ ] No
- Instagram [ ] Yes [ ] No
- LinkedIn [ ] Yes [ ] No
- Twitter [ ] Yes [ ] No
- YouTube [ ] Yes [ ] No

20. Do you typically learn about local news and events from any of the following sources? Select one answer per row.
- Local TV [ ] Yes [ ] No
- Local radio [ ] Yes [ ] No
- Flyers/brochures [ ] Yes [ ] No
- Newspapers (print) [ ] Yes [ ] No
- Newspapers (online) [ ] Yes [ ] No
- Social media [ ] Yes [ ] No
- Billboards [ ] Yes [ ] No
- E-mail [ ] Yes [ ] No
21. What do you do for work?
---
○ Prefer not to say

22. Please specify your race/ethnicity. Select one.
---
○ Hispanic or Latino
○ White, non-Hispanic
○ Black or African-American, non-Hispanic
○ Asian or Pacific Islander
○ Other
○ Prefer not to say

23. What is the highest level of school you have completed? Select one.
---
○ Some school (no high school diploma or GED)
○ High school degree or GED
○ Some college (no degree)
○ Associate’s degree or trade school
○ Bachelor’s degree
○ Master’s degree or higher
○ Prefer not to say

24. What is your annual household income? Select one.
---
○ $15,000 or less
○ $15,001 - $35,000
○ $35,001 - $75,000
○ $75,001 - $150,000
○ More than $150,000
○ Prefer not to say

25. How would you best describe your residence? Select one.
---
○ House
○ Duplex / multiplex
○ Apartment
○ Townhouse
○ Condominium
○ Mobile home
○ Other
○ Prefer not to say

26. Do you own or rent your current residence?
---
Select one.
○ Own
○ Rent
○ Not applicable (i.e., live with family)
○ Prefer not to say

27. Please specify your gender. Select one.
---
○ Male
○ Female
○ Other / do not identify with a gender
○ Prefer not to say

28. How would you describe your political views? Select one.
---
○ Very liberal
○ Liberal
○ Moderate
○ Conservative
○ Very conservative
○ Prefer not to say

29. Check all that apply. If you check any boxes, please also provide your contact information.
---
□ I would like to be entered into a raffle to win a $100 Amazon gift card.
□ I would like to receive a report summarizing the findings of this research project.
□ I am interested in earning a cash incentive by participating in a focus group to discuss the survey results.
□ I would like to learn more about local water issues from the University of Memphis.

Phone Number

E-mail Address

Thank you for completing the survey! Please mail the survey back in the provided prepaid envelope.